

QUALITY POLICY

GIVI MISURE's mission is to maintain its relevant position in the market for measuring and control systems and to consolidate the association of its brand to high-quality, technologically advanced, reliable and economically competitive products. Our activities include the design, manufacturing and after-sale service of optical scales, magnetic systems, rotary encoders and digital readouts.

The Quality Policy of GIVI MISURE was developed with the personal involvement of the company's Top Management in 1997.

In 2017, by obtaining ISO9001:2015 standard's certification, GIVI MISURE has developed its objectives in accordance with sustainability and business ethics criteria.

In 2024, with the update of ISO9001:2015 standard "Amendment 1 - Climate action changes", GIVI MISURE revised the analysis of the organization and its context.

According to what was examined and reported in 2024 Quality Policy, in 2025 we intend to proceed as follows in order to meet the needs of our Stakeholders:

- To pay maximum attention to recognize and satisfy the needs and expectations of customers and collaborators.
- To keep a high level of attention towards the principles of environmental sustainability (management of risks related to climate change) and safety on the workplace.
- To guarantee a constant valorization, motivation and professional growth of human resources.
- To continuously improve the quality and efficiency of the company management, with the consequent generation of positive results, both in terms of profits and external reputation, with full satisfaction of customers and other parties involved.
- To constantly monitor suppliers, to preserve and guarantee the quality of the used components.
- To carry out a continuous extensive market research to avoid the shortage of components and raw materials.
- To guarantee the availability of professional figures, adequate to the needs of the reference market and of the other Stakeholders involved.
- To respect the requirements of the Quality Management System and provide for its continuous and effective application.
- To update the skills on safety and prevention requirements in the workplace.

The Quality Manager supports the Top Management in verifying, through measurable instruments, promoting and spreading the results of each improvement action undertaken. The Quality Management System of GIVI MISURE has a risk-based thinking approach. This allows the company to determine factors that could generate deviations of the processes from the Top Management goals and the reference rules. This approach allows GIVI MISURE to perform the necessary preventive controls to minimize the possible negative effects and better exploit the opportunities offered by the market, catching in advance its trends. The Quality Policy is translated into a plan with defined and measurable goals for the various levels of the organization. These goals are verified yearly in the Top Management Review.

The Chairman of the Board of Directors

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