

## QUALITY POLICY

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GIVI MISURE's mission is to maintain its relevant position in the market for measuring and control systems and to consolidate the association of its brand to high-quality, technologically advanced, reliable and economically competitive products. Our activities include the design, manufacturing and after-sale service of optical scales, magnetic systems, rotary encoders and digital readouts.

The Quality Policy of GIVI MISURE was developed with the personal involvement of the company's Top Management in 1997.

In 2017, by obtaining ISO9001:2015 standard's certification, GIVI MISURE has developed its objectives in accordance with sustainability and business ethics criteria.

According to what was examined and reported in 2018 Quality Policy, in order to meet the needs of our Stakeholders, in 2019 we intend to proceed as follows:

- To pay maximum attention to recognize and satisfy the needs and expectations of customers and collaborators.
- To continuously improve the quality and efficiency of the company management, with the consequent generation of positive results, both in terms of profits and external reputation, with full satisfaction of customers and other parties involved.
- To constantly monitor suppliers, to preserve and guarantee the quality of the used components.
- To continuously improve the image of a responsible and efficient company.
- To keep a high level of attention towards the principles of environmental sustainability and safety on the workplace.
- To guarantee a constant valorization, motivation and professional growth of human resources.
- To respect the requirements of the Quality Management System and provide for its continuous and effective application.
- To verify this document with the Stakeholders involved.

The Quality Manager supports the Top Management in verifying, through measurable instruments, promote and spread the results of each improvement action undertaken.

The Quality Management System of GIVI MISURE has a risk-based thinking approach. This allows the company to determine factors that could generate deviations of the processes from the Top Management goals and the reference rules. This approach allows GIVI MISURE to perform the necessary preventive controls to minimize the possible negative effects and better exploit the opportunities offered by the market, catching in advance its trends.

The Quality Policy is translated in a plan with defined and measurable goals for the various levels of the organization. These goals are verified yearly in the Top Management Review.